

PHONE FIRST

Make sure you PHONE FIRST before going to The Emergency Department at the Royal Victoria Hospital or the Mater.

028 9615 9444

Operating from 8am to 6pm
Monday to Friday
excluding bank holidays.

Get directed to
the right care
Avoid busy
waiting rooms
Stay safe
Save time



FOR EMERGENCIES - 999

Including: stroke, heart attack, loss of consciousness, breathing difficulties, severe bleeding or major trauma

ALWAYS CALL 999 IMMEDIATELY

How to access Urgent and Emergency Care Services

For Urgent Care Treatment that is not life threatening, make sure you **PHONE FIRST** before going to The Emergency Department at the Royal Victoria Hospital or the Mater



028 9615 9444

Operating from 8am to 6pm
Monday to Friday
excluding bank holidays



A healthcare professional will guide you to the right care, first time

**FOR EMERGENCIES THAT ARE LIFE THREATENING
999**

Including: stroke, heart attack, loss of consciousness, breathing difficulties, severe bleeding or major trauma

ALWAYS CALL 999 IMMEDIATELY



AMBULANCE

An ambulance will be sent as appropriate

Emergency Departments

Urgent Care Centres

Further Investigations

Minor Injuries Unit

GP, Pharmacy or Community Care